

# Point-in-Time Count and Housing Inventory 2018

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SPRINGFIELD-HAMPDEN COUNTY CONTINUUM OF CARE

City of Springfield Office of Housing  
1600 East Columbus Ave. Springfield, MA 01103

## Key Findings and Trends

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### Total Count

- 2321 homeless persons
- 1047 additional persons in disaster placements (FEMA hotel placements of households from Puerto Rico)<sup>1</sup>

### Unsheltered

- 44 unsheltered individuals
- Decrease from 2017, but this number fluctuates between 10 and 53.

### Families

- 2009 persons in 781 families with children; no unsheltered families were found
- Decrease of 11% since 2014

### Individuals

- 312 homeless individuals; of which 44 were unsheltered.
- Decrease of 28% since 2014

### Youth

- 25 unaccompanied youth, a decrease of 43% since 2015
- 94 parenting youth, a decrease of 53% since 2015
- Youth have been counted as a subgroup since 2015

### Veterans

- 19 veterans
- Decrease of 50% since 2014.

### Chronic Homelessness

- 59 chronically homeless individuals; decrease of 28% since 2014
- 39 chronically homeless families, made up of 157 people; decrease of 71% since 2014

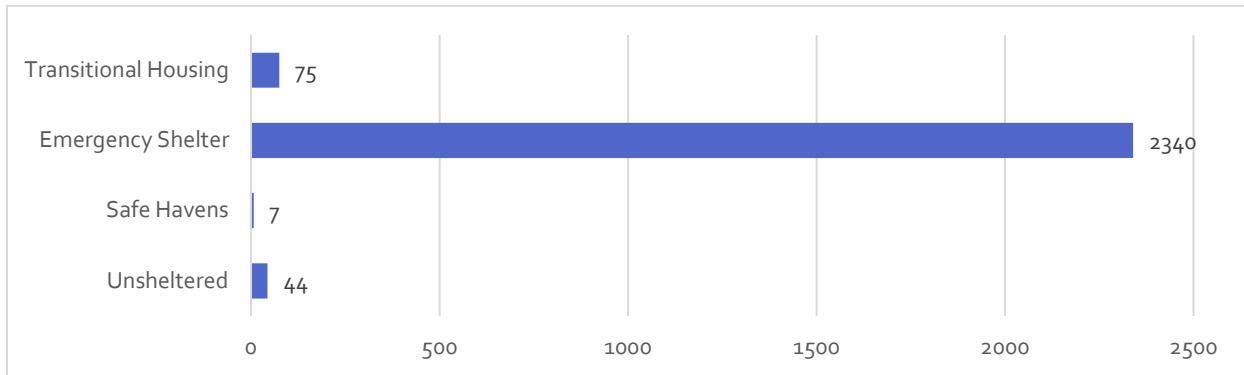
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<sup>1</sup> This number is excluded from the following data and trend analysis, because it is expected to be a one-time occurrence that is unrelated to local conditions that cause or respond to homelessness. The disaster placements are described on page 9 of this report and are included in numbers reported to HUD, shown on the tables on pages 14 to 22. Note that this includes only hurricane-displaced households staying in FEMA-paid hotels; it does not include doubled up households.

# Regular Point-in-Time Count – Not Including Disaster Placements

## 2321

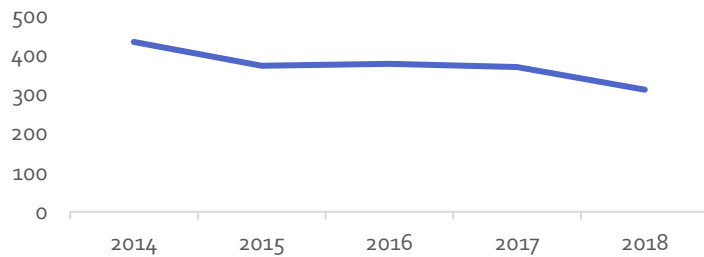
Persons experiencing homelessness on one night  
In January 2018 in Hampden County, Massachusetts



### 312

People in households with **ADULTS ONLY**

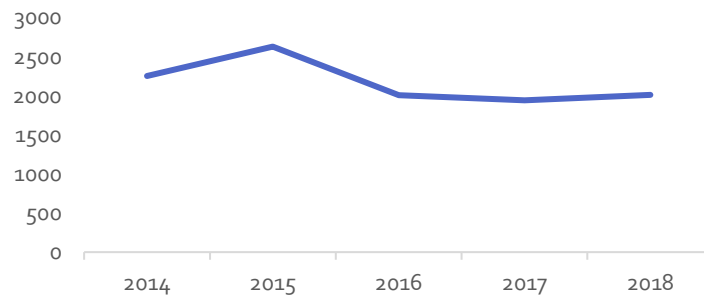
10% decrease since 2017;  
28% decrease since 2014



### 2009

People in households with **ADULTS & CHILDREN**

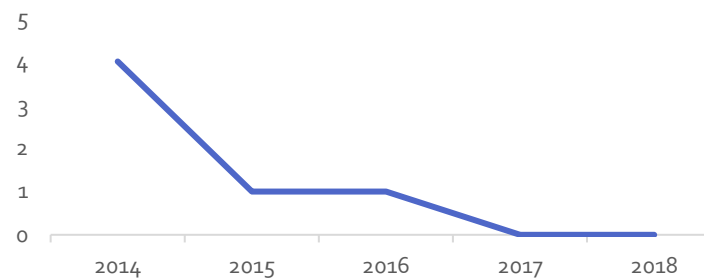
3.5% increase since 2017;  
11% decrease since 2014



### 0

People in households with **ONLY CHILDREN**

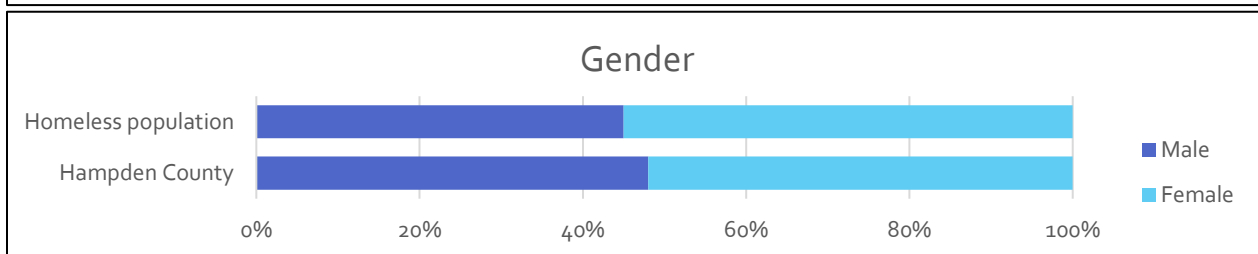
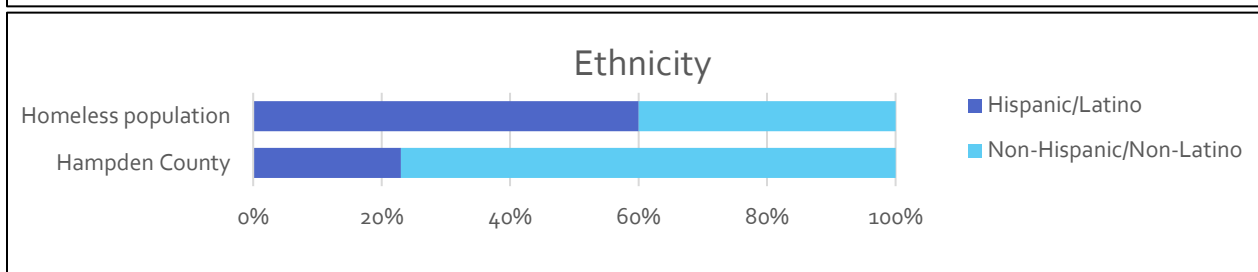
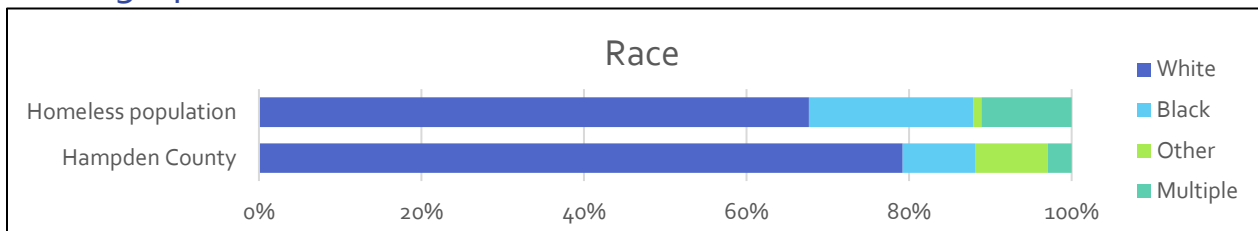
Numbers are too small to indicate trend



## 5 Year Trends: 2014-2018

Overall			
	Change	2014	2018
Homelessness rate per 1000 residents	▼	5.73	4.67
Total homeless people	▼ 369 (-14%)	2690	2321
Shelter Type			
	Change	2014	2018
Unsheltered people	▲ 9 (26%)	35	44
People in emergency shelter	▼ 229 (-9%)	2424	2195
People in Safe Haven	=	7	7
People in transitional housing	▼ -161 (-72%)	224	63
Household and Population Types			
	Change	2014	2018
People in households with adults and children	▼ 2843 (-11%)	2252	2009
People in households with adults only	▼ -122 (-28%)	434	312
People in households with only children	▼ -4 (-100%)	4	0
Homeless veterans	▼ -19 (-50%)	38	19
Chronically homeless individuals	▼ -23 (-28%)	83	60
Chronically homeless families	▼ -97 (-71%)	136	39
Unaccompanied youth (under 25)		n/a	25
Unaccompanied parenting youth (under 25)		n/a	94

## Demographics







## Individuals without Children & Chronically Homeless Individuals

312

Individuals without children

59

Chronically homeless individuals

 <b>44</b> UNSHELTERED PERSONS	<b>18</b> CHRONIC
 <b>240</b> IN EMERGENCY SHELTER	<b>35</b> CHRONIC
 <b>7</b> IN SAFE HAVENS	<b>6</b> CHRONIC
 <b>21</b> IN TRANSITIONAL HOUSING	



### Demographics



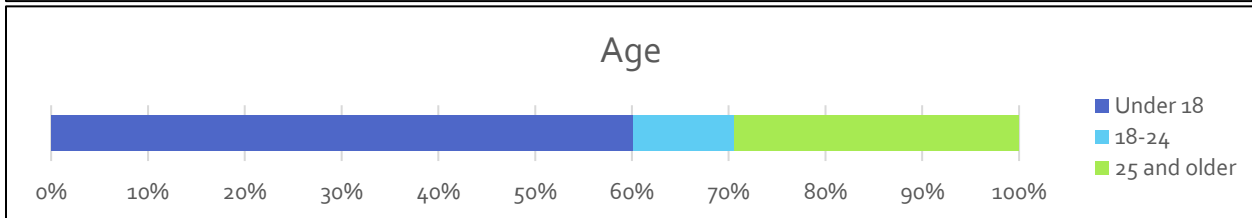
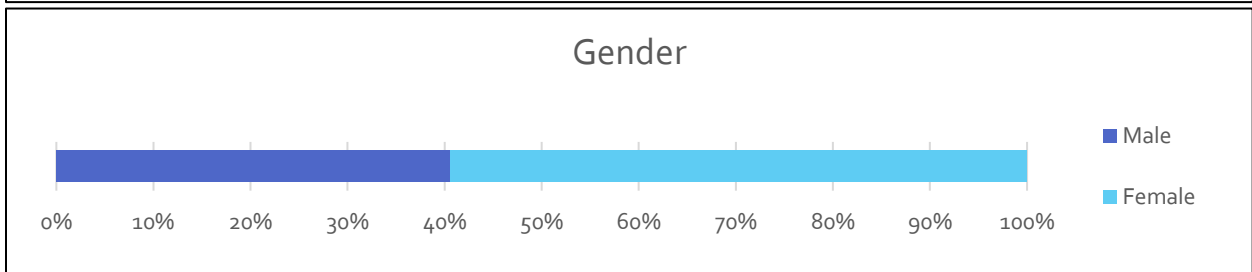
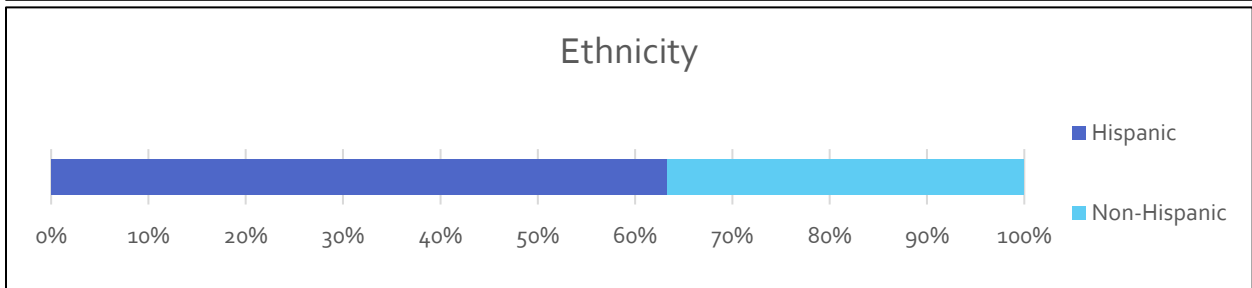
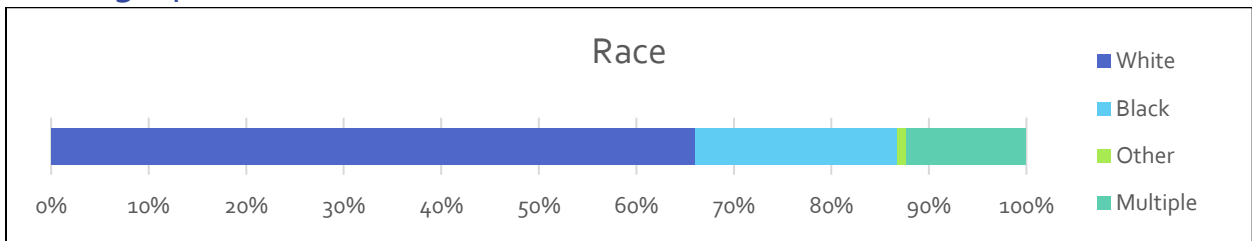
## Adults with Children (Families)

**568** families, made up of **2009** people

**39** chronically homeless families, made up of **157** people

 <b>1955</b> IN EMERGENCY SHELTER	<b>157</b> CHRONIC
 <b>54</b> IN TRANSITIONAL HOUSING	

### Demographics






## Unaccompanied Youth – a subset of the total count

The numbers previously reported include the following youth aged 18-24:

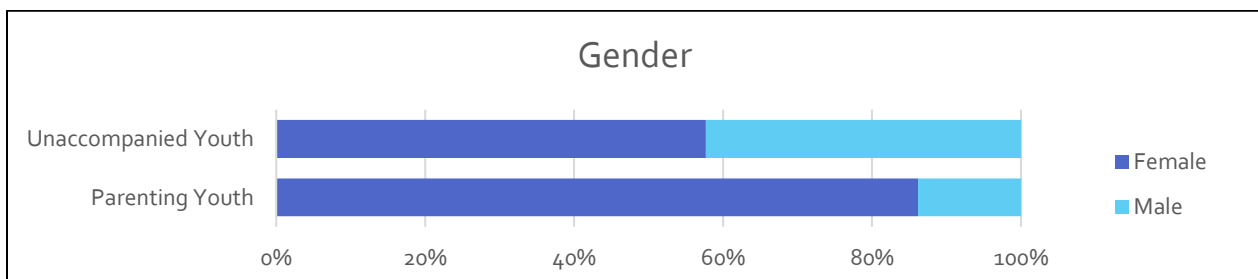
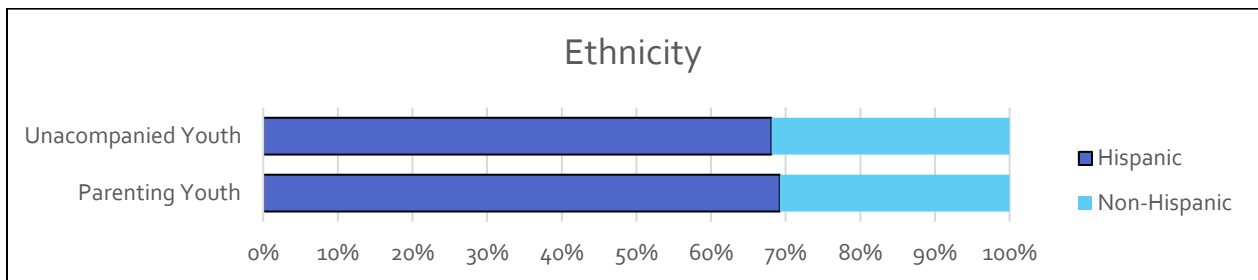
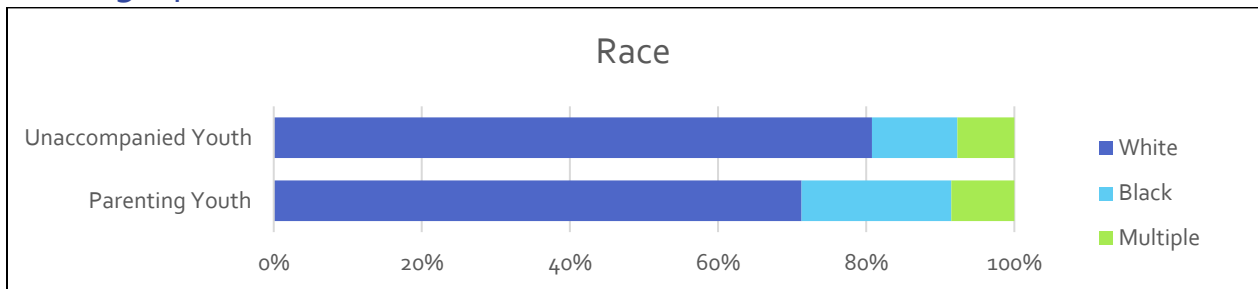
**26** unaccompanied youth and

**90** parenting youth

The count did not find any unaccompanied youth under 18.

 <b>2</b> UNSHELTERED YOUTH	<b>2</b> unaccompanied
 <b>110</b> IN EMERGENCY SHELTER	<b>24</b> unaccompanied <b>86</b> parenting
 <b>4</b> IN TRANSITIONAL HOUSING	<b>4</b> parenting

## Demographics






## Veterans – a subset of the total count



19

Veterans experiencing homelessness on one night  
In January 2018 in Hampden County, Massachusetts

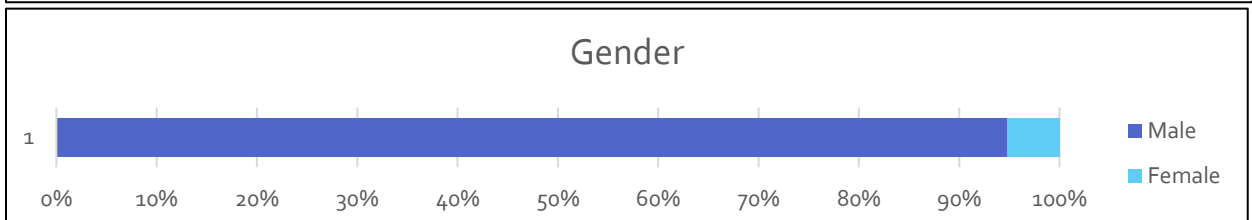
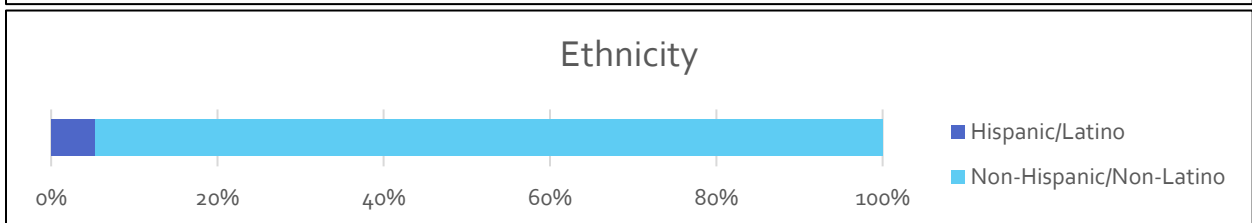
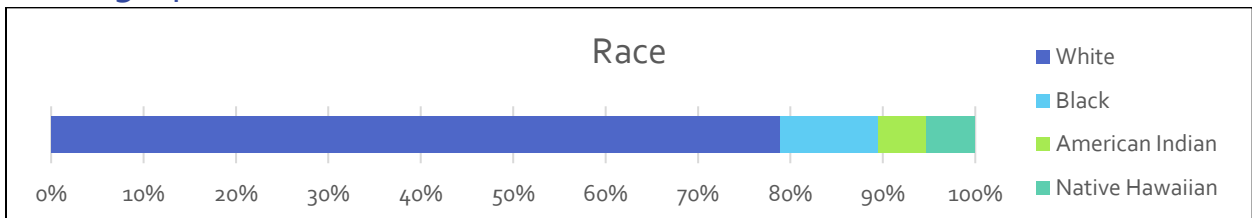
2

Chronically homeless veterans

 <b>3</b> UNSHELTERED veterans	
 <b>12</b> veterans in EMERGENCY SHELTER	<b>2</b> CHRONIC
 <b>4</b> veterans in TRANSITIONAL HOUSING	

 <b>16</b> veterans were individuals
 <b>3</b> veterans were in families with children

## Demographics

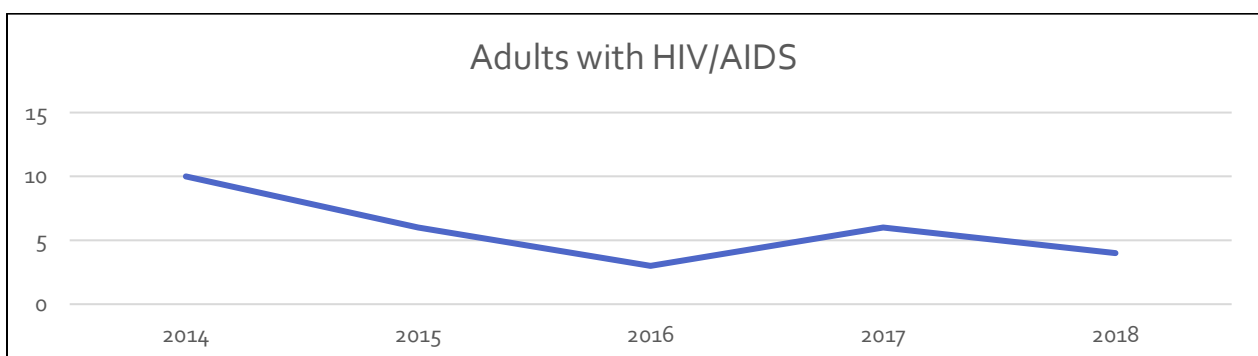
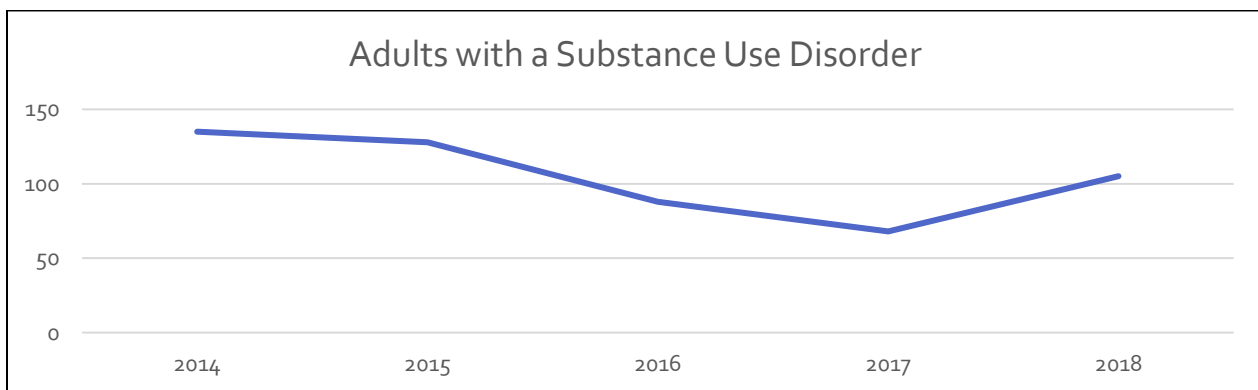
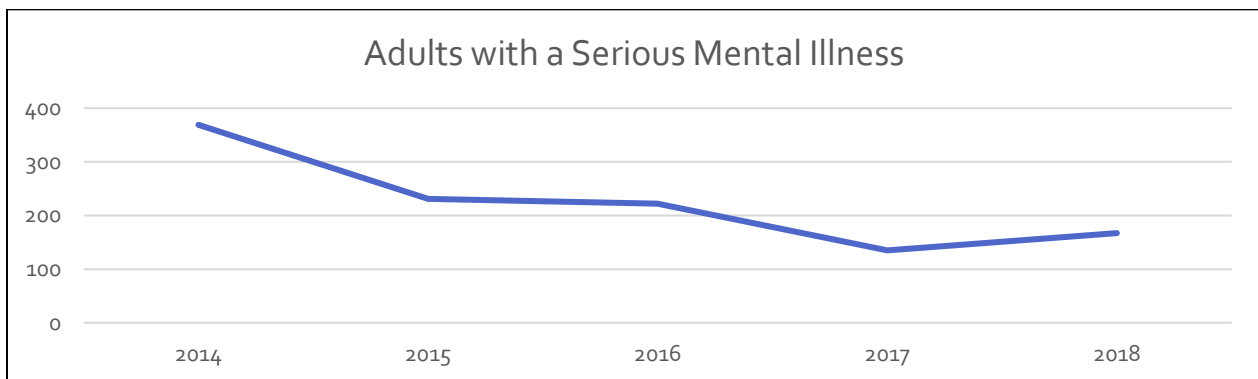




## Subpopulations

Subpopulation information reflects what is self-reported by persons experiencing homelessness. There is no trend report for persons fleeing domestic violence due to changes in data collection of this characteristic over the years.

	Emergency Shelter	Transitional Housing	Safe Havens	Unsheltered	TOTAL
<b>Adults with a Serious Mental Illness</b>	133	5	7	22	167
<b>Adults with a Substance Use Disorder</b>	80	3	2	20	105
<b>Adults with HIV/AIDS</b>	4	0	0	0	4
<b>Adults Fleeing Domestic Violence</b>	21	2	0	0	23



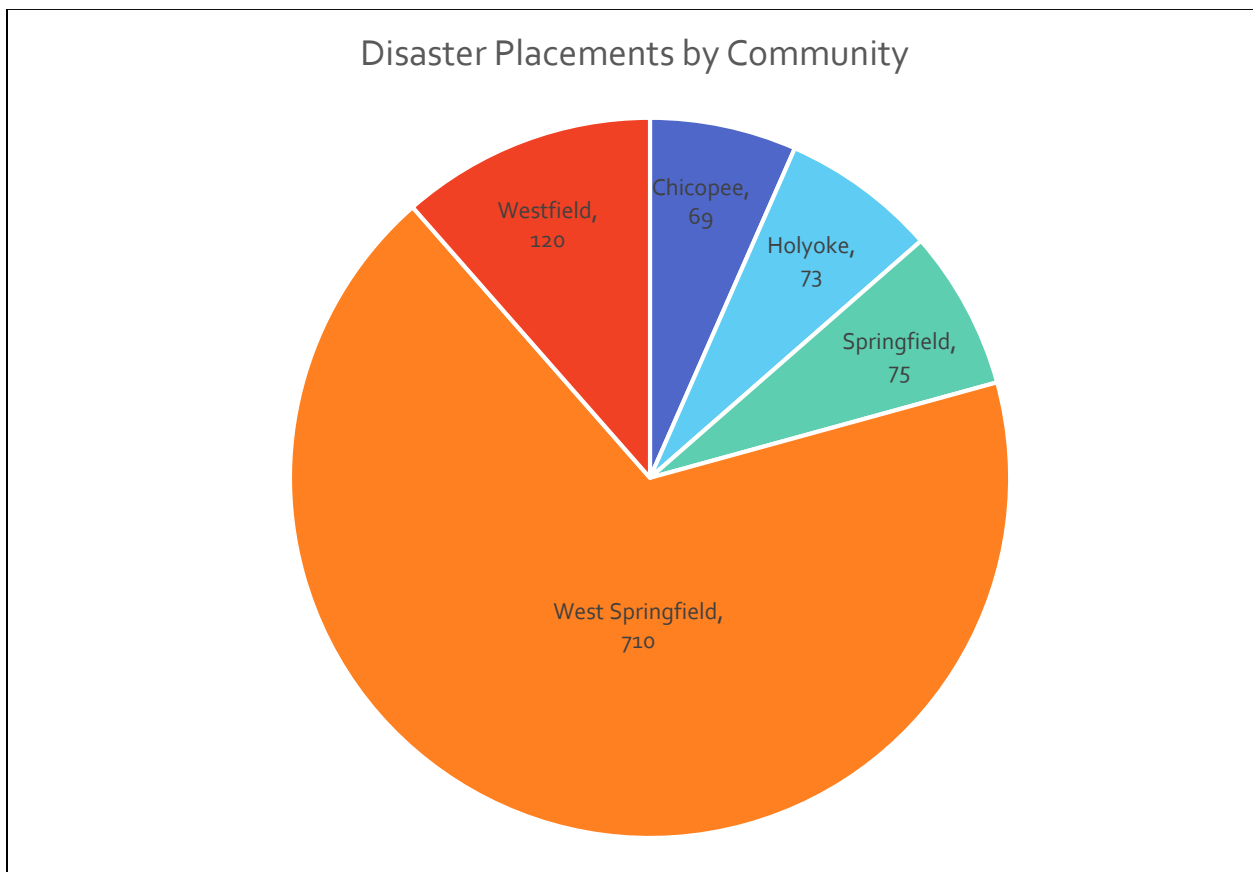
## Disaster Placements

The 2018 count included households that were displaced by 2017 hurricanes and living in motels paid for by the Federal Emergency Management Agency (FEMA). These households meet the definition of homeless and are reported as part of the CoC's total homeless number. They are reported separately in this report because their different circumstances cause them to interact differently with the existing homeless system and the separate numbers may be important to policy decisions regarding response.

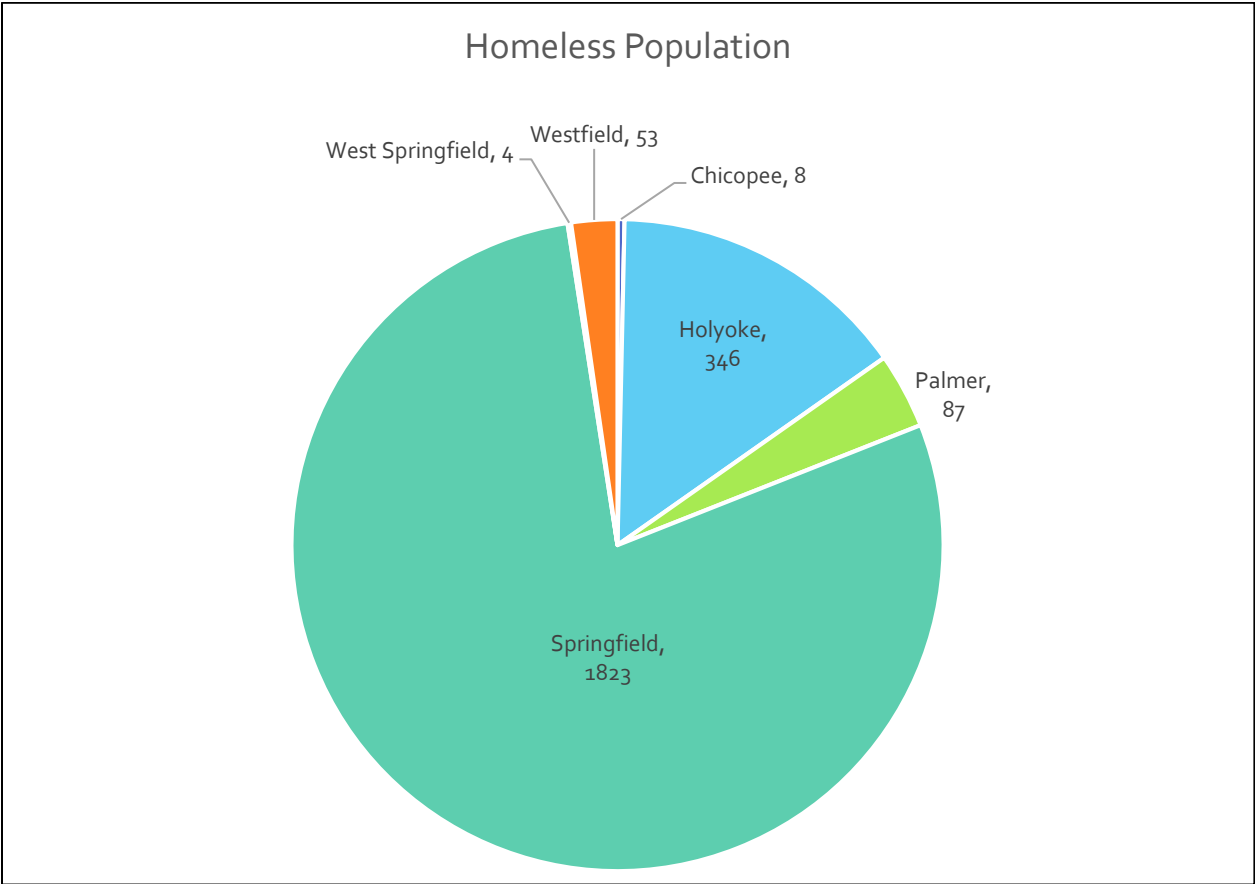
The number of disaster placements also does not reflect the total number of people in Hampden County after displacement due to 2017 hurricanes. This number is limited solely to those in hotels with FEMA support. It does not include households doubled up. It also does not seek to include any of this population who are using the existing shelter system; while this number is believed to be low, there have been some in this population who have used the individual shelter system.

**339** households, made up of **1047** people

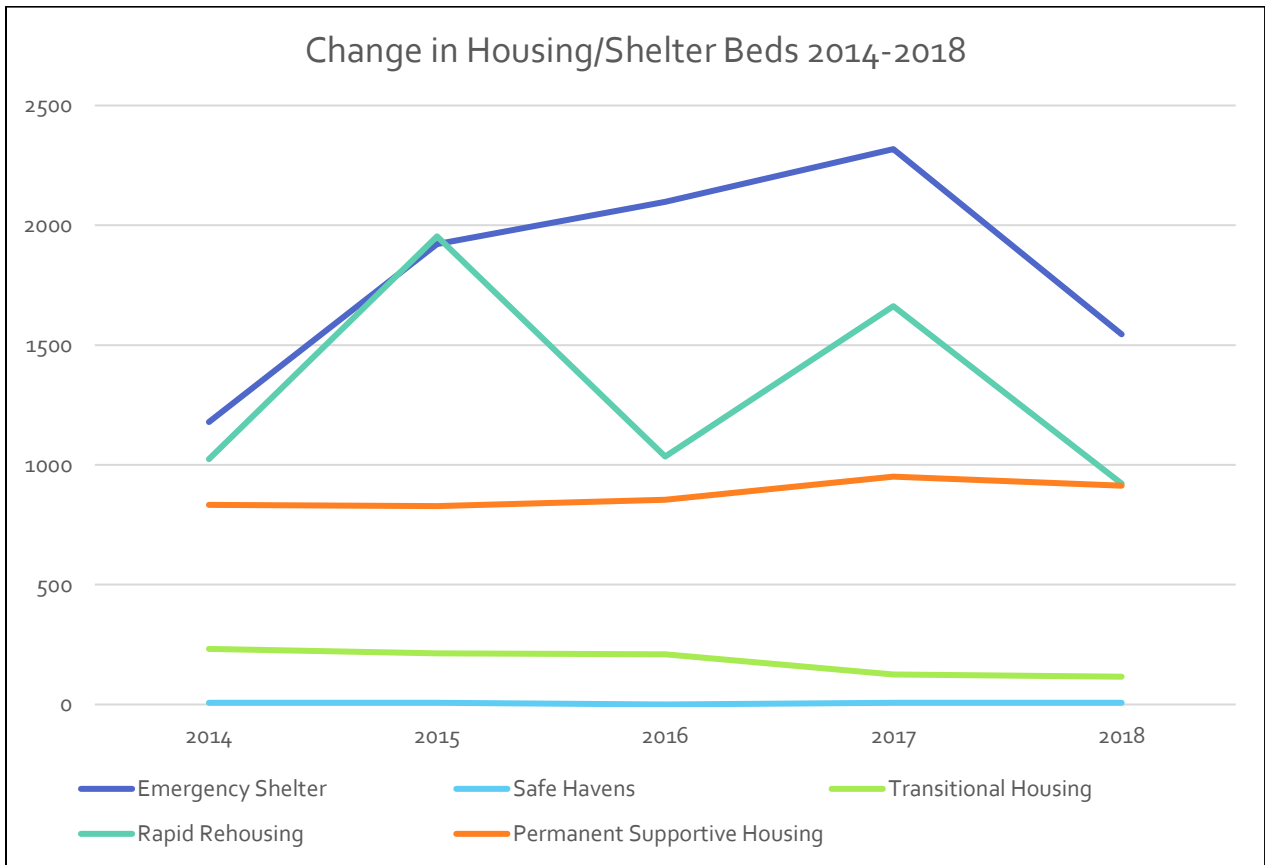
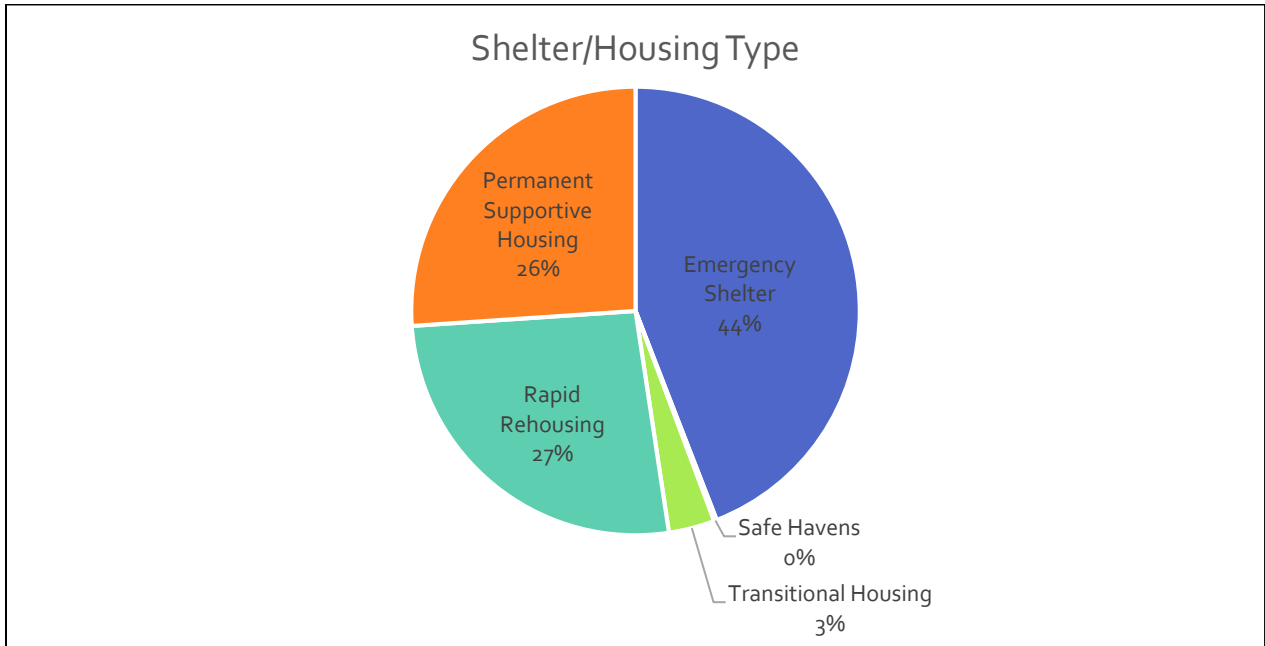
	Households	Persons
<b>Families with Children</b>	234	902
<b>Individuals (households made up of adults only)</b>	105	145

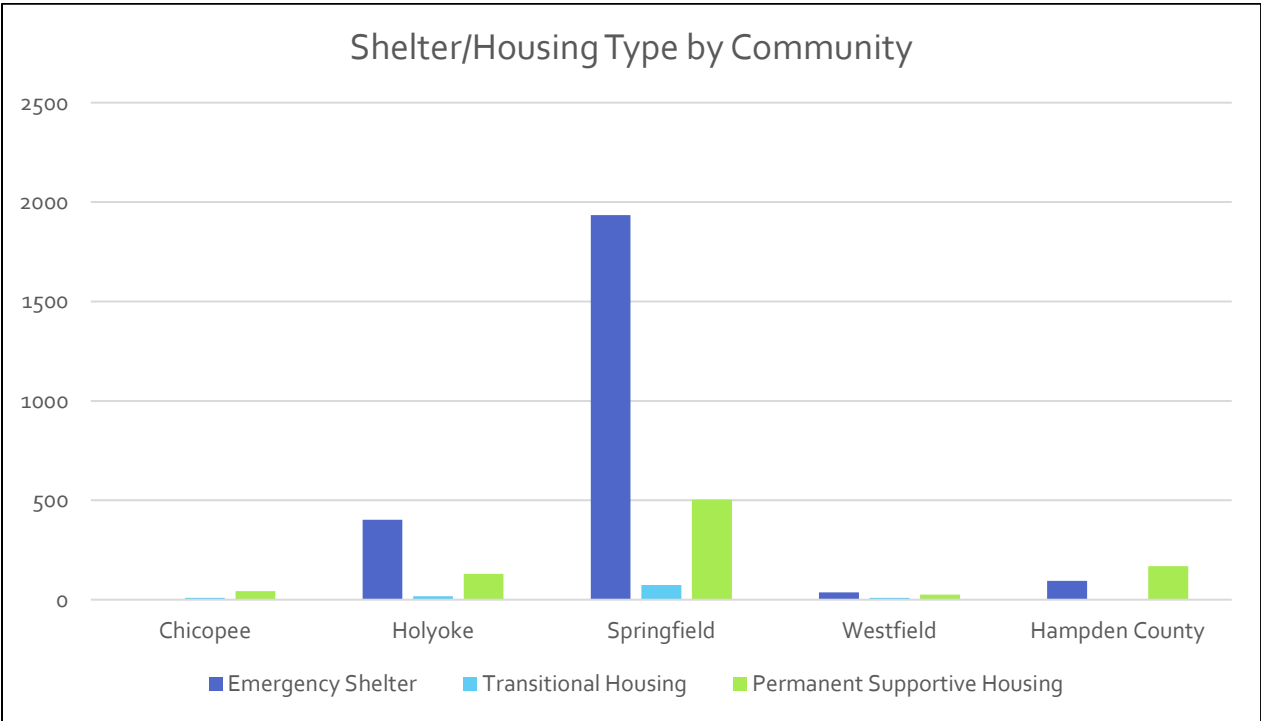
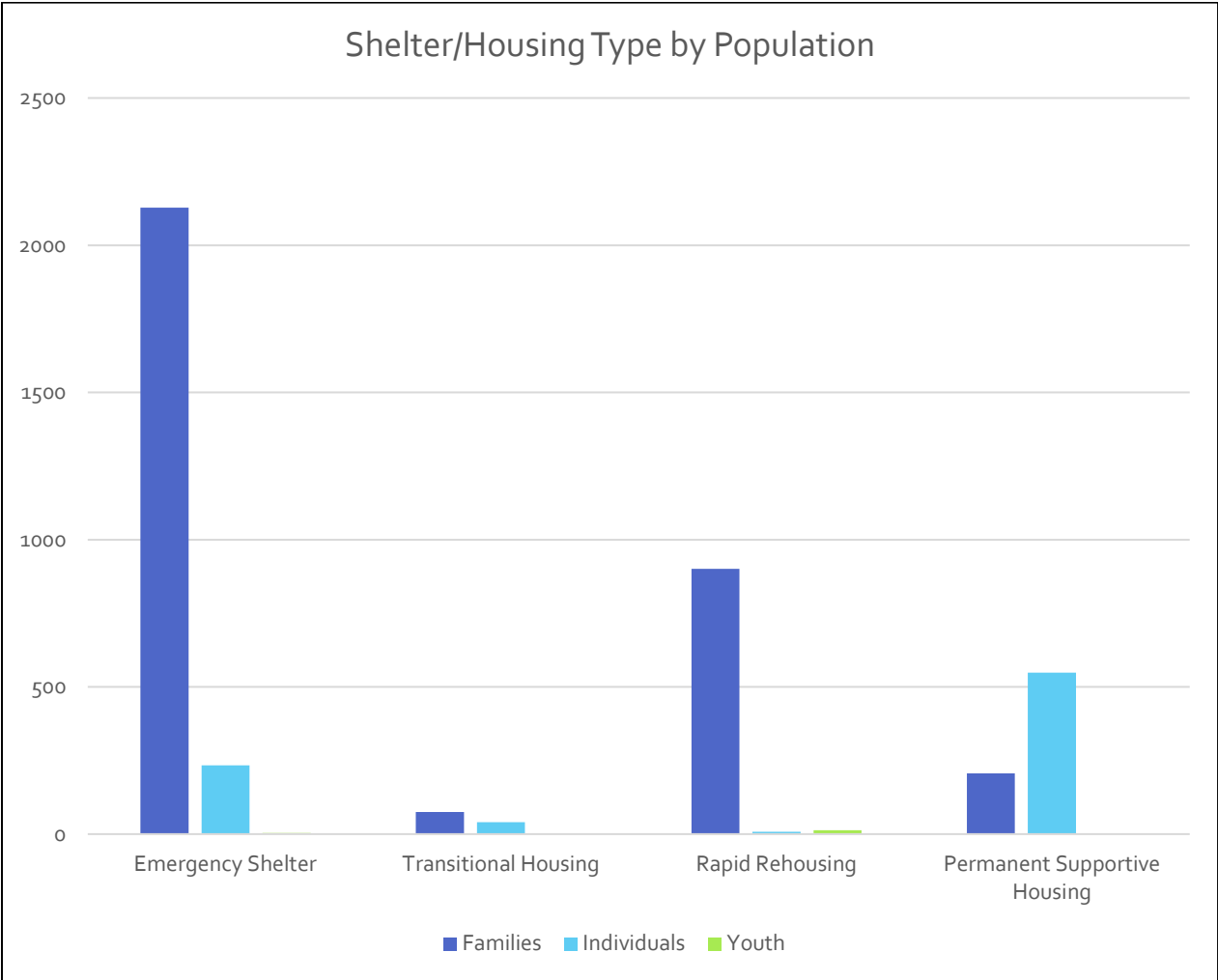


By Community



# Shelter & Housing Inventory





## Background & Methodology

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The 2018 Point-in-Time (PIT) Count is an unduplicated count of persons experiencing homelessness in Hampden County, Massachusetts on the night of Wednesday, January 31, 2018. The US Department of Housing and Urban Development (HUD) requires communities receiving federal Continuum of Care (CoC) funds to count people living in emergency shelters, transitional housing, and places not meant for human habitation on a single night (a “point in time”) at least once every two years.

The PIT count consists of two components:

- the one-night shelter count, which tallies people sleeping in emergency shelters and transitional housing for the homeless
- the unsheltered count, which captures information on people who are in a place not meant for human habitation (e.g., sleeping outside, in a vehicle, tent, or a hallway or abandoned building)

The shelter count is compiled primarily from the Homeless Management Information System (HMIS), which is used by multiple service-provider agencies throughout the year to collect information on people experiencing homelessness. For any shelters that do not use HMIS, volunteers visit the shelter on the night of the count and survey each resident. The street count uses outreach staff and volunteers to canvass places where homeless people are known to stay on the night of the count, and to follow-up throughout the following week at soup kitchens and other sites that serve people who are homeless, to ask people at those sites whether they were unsheltered on the night of the count. All data is cross-checked to remove any duplicate records.

The PIT count includes only those who are “literally homeless” on the night of the count. It does not attempt to count those who are “doubled-up” or “couch-surfing” at the time of the count. In addition to doubled up individuals and families, there are other exclusions in the PIT count. For instance, persons residing in institutions (e.g., jails, juvenile correction facilities, foster care, hospital beds, and detox centers) are excluded.

Unsheltered individuals are identified by 1) a street count conducted on the date of the point-in-time count, in which individuals canvass known locations looking for persons who are homeless, and 2) a service-based count during the week following the date of the count, in which volunteers ask individuals at meal sites where they slept on the night of the count. Identifying information is collected during the street count and service-based count, in order to de-duplicate anyone who may have been counted more than once.

The street count is an imperfect way to find all unsheltered persons, and it is not expected that the unsheltered count is 100% accurate, as there may always be locations that are unchecked. However, the count method is largely consistent from year to year, so the count does identify trends. In 2018, the street count in Springfield was augmented by Springfield Police Department officers, who identified some homeless individuals missed by the outreach and volunteer enumerators.

In Springfield and Hampden County Massachusetts, the PIT count is conducted annually by the Springfield-Hampden County Continuum of Care (CoC), a network of municipalities, organizations, community residents, and businesses that coordinate initiatives with the primary goal of ending homelessness in our community. The lead agency for the CoC is the City of Springfield Office of Housing.

## Data Tables – Submitted to HUD

### Homeless Population - Total

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>					
Total Number of Households	1166	42	7	44	1259
Total Number of Persons	3242	75	7	44	3368
Number of Children Under 18	1637	32	0	0	1669
Number of Persons 18-24	284	5	0	2	291
Number of Persons Over Age 24	1321	38	7	42	1408
<b>GENDER</b>					
Female	1816	42	4	10	1872
Male	1426	33	3	34	1496
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
<b>ETHNICITY</b>					
Non-Hispanic/ Non-Latino	856	47	6	31	940
Hispanic/ Latino	2386	28	1	13	2428
<b>RACE</b>					
White	2506	57	5	35	2603
Black or African-American	449	11	1	7	468
Asian	8	0	0	0	8
American Indian or Alaska Native	9	3	0	2	14
Native Hawaiian or Other Pacific Islander	1	0	0	0	1
Multiple Races	269	4	1	0	274
<b>CHRONICALLY HOMELESS</b>					
Total Number of Persons	192		6	18	216

## Households with at least One Adult and One Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>				
Total Number of Households	781	21	0	802
Total Number of Persons	2857	54	0	2911
Number of Children Under 18	1637	32	0	1669
Number of Persons 18-24	260	5	0	265
Number of Persons Over Age 24	960	17	0	977
<b>GENDER</b>				
Female	1676	34	0	1710
Male	1181	20	0	1201
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
<b>ETHNICITY</b>				
Non-Hispanic/ Non-Latino	711	29	0	740
Hispanic/ Latino	2146	25	0	2171
<b>RACE</b>				
White	2180	41	0	2221
Black or African-American	408	7	0	415
Asian	8	0	0	8
American Indian or Alaska Native	8	3	0	11
Native Hawaiian or Other Pacific Islander	1	0	0	1
Multiple Races	252	3	0	255
<b>CHRONICALLY HOMELESS</b>				
Total Number of Households	39		0	39
Total Number of Persons	157		0	157



## Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>					
Total Number of Households	385	21	7	44	457
Total Number of Persons	385	21	7	44	457
Number of Persons 18-24	24	0	0	2	26
Number of Persons Over Age 24	361	21	7	42	431
<b>GENDER</b>					
Female	140	8	4	10	162
Male	245	13	33	34	295
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
<b>ETHNICITY</b>					
Non-Hispanic/ Non-Latino	145	18	6	31	200
Hispanic/ Latino	240	3	1	13	257
<b>RACE</b>					
White	326	16	5	35	382
Black or African-American	41	4	1	7	53
Asian	0	0	0	0	0
American Indian or Alaska Native	1	0	0	2	3
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	17	1	1	0	19
<b>CHRONICALLY HOMELESS</b>					
Total Number of Persons	35		6	18	59

## Households with only Children

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>				
Total Number of Households	0	0	0	0
Total Number of Persons	0	0	0	0
Number of Children Under 18	0	0	0	0
Number of Persons 18-24	0	0	0	0
Number of Persons Over Age 24	0	0	0	0
<b>GENDER</b>				
Female	0	0	0	0
Male	0	0	0	0
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
<b>ETHNICITY</b>				
Non-Hispanic/ Non-Latino	0	0	0	0
Hispanic/ Latino	0	0	0	0
<b>RACE</b>				
White	0	0	0	0
Black or African-American	0	0	0	0
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	0	0	0	0
<b>CHRONICALLY HOMELESS</b>				
Total Number of Persons	0	0	0	0

## Youth – Unaccompanied Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>					
Total Number of Households	24	0	0	2	26
Total Number of Persons	24	0	0	2	26
Number of Children Under 18	0	0	0	0	0
Number of Persons 18-24	24	0	0	2	26
<b>GENDER</b>					
Female	14	0	0	1	15
Male	10	0	0	1	11
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
<b>ETHNICITY</b>					
Non-Hispanic/ Non-Latino	7	0	0	1	8
Hispanic/ Latino	17	0	0	1	18
<b>RACE</b>					
White	20	0	0	1	21
Black or African-American	2	0	0	1	3
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	2	0	0	0	2
<b>CHRONICALLY HOMELESS</b>					
Total Number of Persons	1		0	0	1

## Youth – Parenting Youth Households

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>				
Total Number of Households	80	4	0	84
Total Number of Persons	205	8	0	213
Total Parenting Youth	90	4	0	94
Total Children in Parenting Youth Households	115	4	0	119
Number of Parenting Youth Under Age 18	0	0	0	0
Children in Households with Parenting Youth Under 18	0	0	0	0
Number of Parenting Youth Age 18 to 24	90	4	0	94
Children in Households with Parenting Youth 18-24	115	4	0	119
<b>GENDER</b>				
Female	77	4	0	81
Male	13	0	0	13
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
<b>ETHNICITY</b>				
Non-Hispanic/ Non-Latino	27	3	0	30
Hispanic/ Latino	63	1	0	64
<b>RACE</b>				
White	65	2	0	67
Black or African-American	17	2	0	19
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	8	0	0	0
<b>CHRONICALLY HOMELESS</b>				
Total Number of Households	1	0	0	1
Total Number of Persons	3	0	0	3

## Veterans - Total

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>					
Total Number of Households	12	4	0	3	19
Total Number of Persons	21	4	0	3	28
Number of Veterans	12	4	0	3	19
<b>GENDER</b>					
Female	1	0	0	0	1
Male	11	4	0	3	18
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
<b>ETHNICITY</b>					
Non-Hispanic/ Non-Latino	11	4	0	3	18
Hispanic/ Latino	1	0	0	0	1
<b>RACE</b>					
White	9	4	0	2	15
Black or African-American	2	0	0	0	2
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	1	0
Native Hawaiian or Other Pacific Islander	1	0	0	0	0
Multiple Races	0	0	0	0	0
<b>CHRONICALLY HOMELESS</b>					
Total Number of Households	1	0	0	0	1
Total Number of Persons	7	0	0	1	8

Veteran – Households with at Least One Adult & One Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>				
Total Number of Households	3	0	0	3
Total Number of Persons	12	0	0	12
Number of Veterans	3	0	0	3
<b>GENDER</b>				
Female	1	0	0	1
Male	2	0	0	2
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
<b>ETHNICITY</b>				
Non-Hispanic/ Non-Latino	2	0	0	2
Hispanic/ Latino	1	0	0	1
<b>RACE</b>				
White	1	0	0	1
Black or African-American	1	0	0	1
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	1	0	0	1
Multiple Races	0	0	0	0
<b>CHRONICALLY HOMELESS</b>				
Total Number of Households	1		0	1
Total Number of Persons	2		0	5

## Veteran – Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
<b>TOTAL HOUSEHOLDS AND PERSONS</b>					
Total Number of Households	9	4	0	3	16
Total Number of Persons	9	4	0	3	16
Number of Veterans	9	4	0	3	16
<b>GENDER</b>					
Female	0	0	0	0	0
Male	9	4	0	3	16
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
<b>ETHNICITY</b>					
Non-Hispanic/ Non-Latino	9	4	0	3	16
Hispanic/ Latino	0	0	0	0	0
<b>RACE</b>					
White	8	4	0	2	14
Black or African-American	1	0	0	0	1
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	1	1
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	0	0	0	0	0
<b>CHRONICALLY HOMELESS</b>					
Total Number of Persons	2		0	1	3

## Data Tables – Population and Beds by Community

### Homeless Population by Community

	Total Persons	Persons in Families	Individuals without Children	Veterans	Youth 18-24	Chronically Homeless Individuals
<b>Chicopee</b>						
Unsheltered	2		2			1
Emergency Shelter	2	2				
Transitional Housing	6	6				
Disaster Placements	69	69				
<b>Holyoke</b>						
Unsheltered	9		9	1		6
Emergency Shelter	328	313	15		20	
Transitional Housing	18	18	9			
Disaster Placements	73	64	9			
<b>Palmer</b>						
Emergency Shelter	87	87			2	
<b>Springfield</b>						
Unsheltered	24		24	1	2	6
Emergency Shelter	1833	1616	217	12	88	34
Transitional Housing	41	30	11	5	4	
Disaster Placements	75	61	14			
<b>West Springfield</b>						
Unsheltered	4		4	1		3
Disaster Placements	710	613	97			
<b>Westfield</b>						
Unsheltered	5		5			1
Emergency Shelter	31		31	2	2	2
Safe Havens	7		7			6
Transitional Housing	10		10			
Disaster Placements	120	95	25			



## Shelter and Housing Beds by Community

	Individuals	Families	Youth	Veterans	HIV/AIDS	DV
<b>Chicopee</b>						
Emergency Shelter						
Transitional Housing		10				10
Permanent Supportive Housing	59	27		86		
<b>Holyoke</b>						
Emergency Shelter	3	341				27
Transitional Housing		8				8
Permanent Supportive Housing	8	122		27	6	
<b>Springfield</b>						
Emergency Shelter	199	1484	4			36
Transitional Housing	31	57		11		65
Permanent Supportive Housing	432	158		54	46	
<b>Westfield</b>						
Emergency Shelter	37					
Safe Havens	7					
Transitional Housing	10					
Permanent Supportive Housing	53	9	10	19		
<b>Hampden County</b>						
Emergency Shelter		303				
Transitional Housing						
Permanent Supportive Housing	125	43		123		